

jon rolston
604 30th ave
san francisco CA 94121

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I had terrible customer service experiences, overcharges, unexplained additions to my monthly bill and an overall negative time spent as an ATT customer. However, they were the only option where I live in the outer Richmond of San Francisco. I was so thankful the monopoly was broken when Sonic entered the market. My bill immediately was reduced and service was better. Thats why we need to keep things as the are now.

jon rolston